

**2009**

Great Start Collaborative - First Steps  
By: KME Systems Improvements, LLC

**Project Objectives:**

- Align with project a compelling road
  - How will I...
  - ...
  - ...
  - ...
- Create a future state lack of role clarity agencies today...
  - How will I...
  - ...
  - ...
  - ...
- A major audience project participant...
  - How will I...
  - ...
  - ...
  - ...

**Assumptions:**

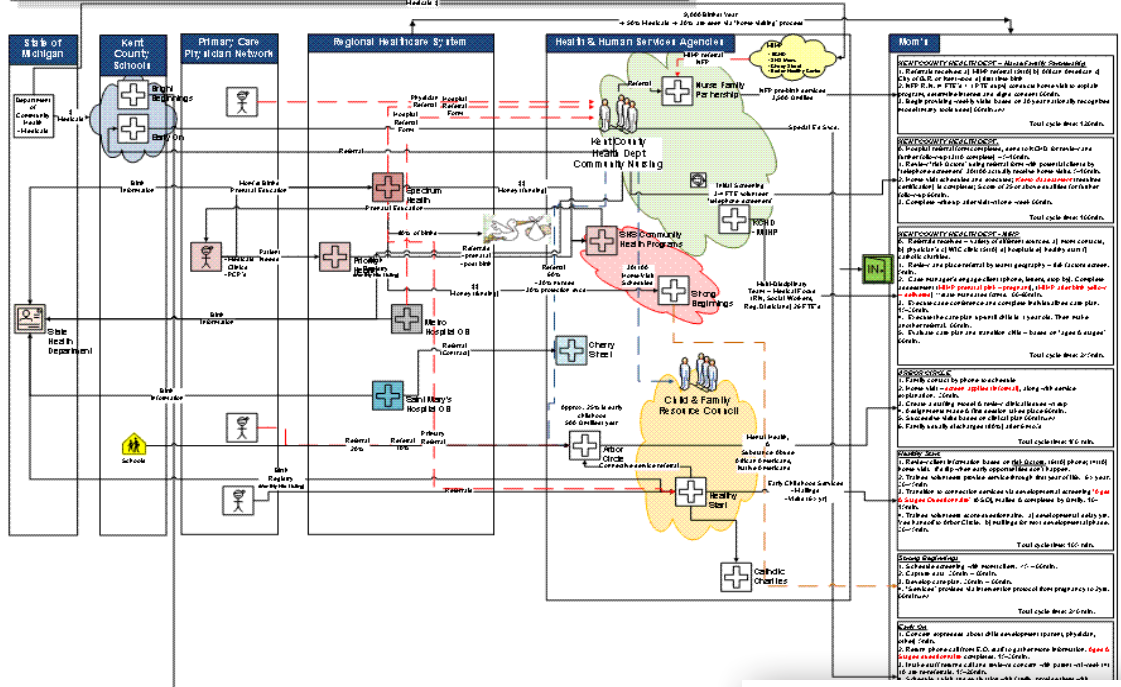
- There does not exist electronic file of all agencies today...
  - How will I...
  - ...
  - ...
  - ...
- There does not exist agreements from the largest client agencies today...
  - How will I...
  - ...
  - ...
  - ...
- There is no existing services across agencies today...
  - How will I...
  - ...
  - ...
  - ...
- All agencies use the same state HRIS & reporting agencies are not...
  - How will I...
  - ...
  - ...
  - ...
- Insufficient information is available currently to spend money in the right places, appropriate and...
  - How will I...
  - ...
  - ...
  - ...
- Programs & services across agencies...
  - How will I...
  - ...
  - ...
  - ...
- There is a gap by age...
  - How will I...
  - ...
  - ...
  - ...
- Hospital referral complete and/or hospital referral locations, frequency...
  - How will I...
  - ...
  - ...
  - ...
- There are too many people using the system (HRIS, HRIS, etc.)...
  - How will I...
  - ...
  - ...
  - ...
- There is no efficient process or record for all client contacts - that all supporting agencies can access...
  - How will I...
  - ...
  - ...
  - ...
- What is the target customer for WHB? Provider? After birth? Up to what age? Medicaid client?
  - How will I...
  - ...
  - ...
  - ...

**[CURRENT STATE FINDINGS]**

Project goals & background, current state observations, critical success factors, blue sky recommendations, staffing model, etc.

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**Welcome Home Baby (WHB) Current State Relationship Map**



**# What do you stand to lose or what are your concerns for this initiative?**

- There will be logistical issues that will complicate what is currently going on today. It has the potential to be very disruptive.
- Data driven decisions was seen to be operation more from an intuitive standpoint versus a data

**# What do you stand to gain from this initiative?**

- There will be a more coordinated system of care that will ultimately increase the number of children and families that are seen through better integration of services across participating agencies.
- There will be stronger accountability for all agencies - "Do what you say you're going to do" - which should lead to better service providers.
- Conceptually there should be community alignment behind WHB approach.
- A council could provide a "menu" of services to the client in a coordinated manner.
- The community benefits by having the nurse visit and provide the right support.
- A system that's more aligned, easier for providers and families to have access.

our organization, which could lead to resources are not total dedicated to the spending more time on WHB initiative/ organization. trying to make them work as opposed to

**Welcome Home Baby**

Coordinated care system for new mothers and children that increases the number of children and families that are seen leading to better care and lower lifetime government agency costs.